



## WARRANTY

Limited warranty terms for energy recovery exchangers

1. Seller warrants to the original Purchaser of its Energy Recovery Exchangers („Products“), subject to the enclosed exclusions and conditions, will be free from defects in materials and workmanship, under normal operating condition, for period of twenty four (24) months from the date of shipment.
2. Products not manufactured by Seller will be warranted by Seller only to the extent that they are warranted to Seller by their manufacturer.
3. Electric motor and gearbox, controller warranties and claims are administered by the motor manufacturer only.
4. In event of any covered defects, Purchaser must notify Seller in writing within 48 hours of discovery. Failure to notify, shall be deemed an absolute and unconditional waiver of claim for such defects. Following inspection procedure is mandatory to be performed by Purchaser in terms of uncovered defects, under pain of losing the right to rely on these defects after 2 working days from the date of receipt.

VERIFY	OK/NOK
Tilt indicators (placed on packaging or directly on the product) are on “start” position	
Wheel of the exchanger spins smoothly without making unwanted noises or rubbing against internal parts.	
Wheel of the exchanger is free of mechanical damage. There are no traces of rust.	
Wheel of the exchanger is not excessively dirty or clogged. Airflow is not blocked by impurities.	
Wheel of the exchanger is parallel to the surface of the casing walls and do not tilt in any direction.	
Drive belt is free of mechanical damages - no damage traces along the entire length.	
Belt adheres perfectly to the motor pulley - there is no skipping or loses.	
Belt is properly positioned on the entire length of the exchanger - not twisted or flipped at any point.	
Tension of the belt is not too loose - no deviation from the axis of adhesion.	
Sealing of the wheel is tight on the whole circumference of the wheel.	
Sealing is not rolled up or punctured.	
There are no visible signs of loose connections on the entire heat exchanger.	
Casing is firmly attached to the AHU - exchanger does not move unintentionally inside the system.	
Motor works smoothly - without skipping, overheating, pauses or generating unwanted noises.	
There are no unwanted objects inside the casing which are not internal exchangers parts.	

5. Upon confirmation that the products have been stored, installed, operated and maintained according to standard industry practice, Seller, at own option will
  - 5.1. repair any defective part or parts, or
  - 5.2. make a repaired or replacement part available at Seller’s plant.
6. Seller’s Limited Warranty excludes defects, failures and reduced performance caused, either directly or indirectly, by improper installation, operation above rated capacities, misapplication (i.e., operating in toxic, flammable or corrosive fumes, or special application exposed to corrosive / industrial processes or marine environment – for further application guidance contact Seller’s representative), exposure to liquid water, paint, dust or grease from commercial kitchen, abuse, misuse, any modification or repairs made to Products by Purchaser or others, improper maintenance or cleaning, negligence, accident, damages due to natural disasters, force majeure or normal deterioration, including wear and tear.
7. No warranty is available to Purchaser if Purchaser is delinquent in payments to the Seller.
8. This Limited Warranty does not include costs for transportation (including without limitation, freight and return freight charges, costs and insurance), cost from removal or re-installation of parts or equipment, premiums for overtime, or labour for performing repairs or replacement to equipment in the field.
9. Seller is not responsible for damages during transport of any product to or from Seller’s location.
10. THE OBLIGATION AND LIABILITY OF THE SELLER UNDER THIS LIMITED WARRANTY DOES NOT INCLUDE LOSSES, LOSS OF OTHER GOODS, PENALTIES, ANY DAMAGE TO PERSONS, PROPERTY, DIRECT OR INDIRECT, FOR INCIDENTAL, SPECULATIVE, INDIRECT, OR CONSEQUENTIAL DAMAGES, RESPECTIVE OF THE FORSEEABILITY OF ANY SUCH DAMAGES.
11. THIS LIMITED WARRANTY IS PROVIDED EXCLUSIVELY TO THE ORIGINAL PURCHASER OF PRODUCTS AND MAY NOT BE TRANSFERRED OR ASSIGNED WITHOUT THE EXPRESS WRITTEN CONSENT OF THE SELLER.
12. This limited warranty and liability is governed by the laws of the Republic of Poland.

Claim form could be found here: <https://swissrotors.com/documents/>